

# WE ARE MAKING BANKING MORE ACCESSIBLE.

## IMPORTANT NOTICE TO ALL POSTBANK SAVINGS ACCOUNTS CUSTOMERS

From **1 May 2026**, Postbank services including **deposits and withdrawals are no longer available at Post Office branches.** Customers are required to use alternative channels outlined below to access their funds.

IMPORTANT: **Social grant beneficiaries are not affected** and will continue as usual via existing channels.

### Withdraw at **Absa, Standard Bank ATM or Supermarket Retail Sites**



Call 0800 53 54 55 for an **Absa or Standard Bank** voucher number.



Withdraw at ATM using **Absa or Standard Bank** voucher number OR



Withdraw using **Absa or Standard Bank** voucher number at preferred **Supermarket retailers.**

### Deposit at **Standard Bank**

Follow on-screen instructions and ensure details entered are correct.



Deposit at **Standard Bank ATM.**



Select Deposit > Business Directory > Type Postbank > Enter Reference: #ID number + Account Type

**S**-Savings **G**-Groups **T**-Transactional

e.g.:71070624881810**S** (for a savings account)



Deposit at **Standard Bank branch.**



Provide ID, CIN Number (AK40) and account type

**S**-Savings **G**-Groups **T**-Transactional

e.g.:71070624881810**S** (for a savings account)

We apologise for any inconvenience caused and are committed to supporting customers during this transition.

For Support, Statements & Queries please contact us on:

0800 53 54 55 [customersupport@postbank.co.za](mailto:customersupport@postbank.co.za)

Postbank – FSP No.: 53760. Ts & Cs apply.